SOUL Connect Evaluation

Thank you for participating in SOUL Connect! We are excited to have you at the American Women’s College (TAWC). Before you jump into your credit-bearing courses, your final step is to complete the SOUL Connect Evaluation. Please make sure you complete ALL of your SOUL Connect assignments and review the materials in the course prior to completing this evaluation. This evaluation will help assess your readiness and knowledge to begin your courses with TAWC. It will also help to inform our future SOUL Connect structure and content to continue supporting new students, like yourself. We appreciate your time. Thank you!

* Required

1. Email address *

2. First Name *

3. Last Name *

4. Please select your primary campus? *

   Mark only one oval.
   - Online (ONL)
   - Longmeadow (LMC)
   - Sturbridge (CMC)
   - I don't know

Learning Outcome 1

As a result of participating in SOUL Connect, students will demonstrate knowledge of the academic policies.

5. What is the Attendance Policy for TAWC Students? *

   Mark only one oval.
   - “All students are required to participate in the first meeting of a course. In courses offered on-ground or hybrid, this means attending and participating in the first face-to-face class session. In the case of an online course, students must submit their first assignments (typically due Thursday of the first week) and access their course in CANVAS by midnight EST on the first Saturday of the session.”
   - “Assignments will be accepted late for credit according to the following guidelines: 1) all late work will result in a 10% grade deduction and 2) assignments more than 4 days late may not be accepted, WITH the EXCEPTION of your first assignment during your first week of class.”
   - “Bay Path University guidelines indicate that a student must complete 75% of the credits she attempts cumulatively, with at least a 2.0 GPA per term in order to remain eligible for federal financial aid.”
   - None of the above
6. As part of the Late Work Policy, what item cannot be submitted late? *

Mark only one oval.

- [ ] Projects
- [ ] Discussion Posts
- [ ] None of the above
- [ ] Papers

7. Fill in the blanks. Bay Path University defines Satisfactory Academic Progress (SAP) as successfully completing coursework in a timely manner and maintaining continued good academic performance. For students to be considered in good academic standing they must maintain a term and cumulative grade point average of ___ or higher while achieving a passing grade in ___% of credits attempted. Cumulative credits accrued include repeated, withdrawn and incomplete courses. *

Mark only one oval.

- [ ] GPA of 3.0 and 70% of credits attempted
- [ ] GPA of 1.0 and 60% of credits attempted
- [ ] GPA of 4.0 and 90% of credits attempted
- [ ] GPA of 2.0 and 75% of credits attempted

Learning Outcome 2
As a result of participating in SOUL Connect, students will demonstrate their ability to navigate the student portal.

8. Under which tab on the Portal can you find your Student Schedule and Degree Audit? *

Mark only one oval.

- [ ] Welcome Tab
- [ ] Academics Tab
- [ ] More Tab
- [ ] Students Tab

9. In addition to contacting Student Financial Services (SFS), where else can you access your Financial Aid information? *

Mark only one oval.

- [ ] On the Portal under the Students tab (Financial Aid section: NetPartner)
- [ ] On the Portal under the Welcome tab (External Links section)
- [ ] On the Portal under the Academics tab (Academics Documents section)
- [ ] On the Portal under the Welcome tab (BPU Applications section)

10. In addition to contacting Student Financial Services (SFS), where else can you access your student billing information? *

Mark only one oval.

- [ ] On the Portal under the Welcome tab (BPU Applications section)
- [ ] On the Portal under the Academics tab (Academics Documents section)
- [ ] On the Portal under the Students tab (View/Pay Bill section)
- [ ] On the Portal under the Welcome tab (External Links section)
Learning Outcome 3
As a result of participating in SOUL Connect, students will identify available student support services.

11. **What service provides free online tutoring 24/7?** *
   
   *Mark only one oval.*
   
   - Bay Path University Bookstore
   - Hatch Library
   - The Portal
   - Tutor.com

12. **In which instances should I reach out to Online Support (Tech Support) for help?** *
   
   *Mark only one oval.*
   
   - You are having trouble accessing your Canvas courses
   - Your Knowledge Path questions or learning maps are showing up blank
   - You are having trouble accessing quizzes, assignments, and discussion posts
   - All of the above

13. **In which instances should I reach out to my course instructor for help?** *
   
   *Mark only one oval.*
   
   - You need clarification regarding the course requirements, syllabus, and course material
   - You are not seeing your grades updated in Canvas
   - Your answer to the Knowledge Path question is marked wrong, but you know the answer you selected is correct
   - You notice that there is a typo in the readings or something in the learning seems to be out of place
   - You are unable to view the images or videos that are mentioned in the course content
   - All of the above

14. **As you transition into starting your coursework, who do you reach out to if you have questions about your schedule, degree audit, and academic policies?** *
   
   *Mark only one oval.*
   
   - Online Support/IT Services
   - Student Financial Services
   - Educator Coach (Academic Advisor)
   - AccessAbility Services

Learning Outcome 4
As a result of participating in SOUL Connect, students will demonstrate knowledge of the modes of instruction at the American Women's College (TAWC).
15. **Which description best describes the ONLINE mode of instruction?** *

Mark only one oval.

- This mode of instruction require students to meet on Saturdays at either the Longmeadow or Central MA Campus. There are two time slots: 7:30 AM to 12:30 PM and 1:15 PM to 6:15 PM. Discussions will take place in the classroom, and you will experience traditional in-person instruction. Other written assignments are submitted through Canvas. This mode of instruction applies to LAW and Education courses.

- This mode of instruction require students to meet on Saturdays at either the Longmeadow or Central MA Campus but for a shorter period of time. There are two time slots: 10:00 AM to 12:30 PM and 1:30 PM to 4:00 PM. Your classroom is "flipped" which means there will be in-person instruction while also having the flexibility of completing assignments online throughout the week. Class time will be used to address learning gaps and areas of concern that may have arisen online.

- This mode of instruction is an asynchronous learning experience. This means that you do not need to come to campus for class and can complete all assignments on your own time. Note that initial discussion board posts should be made by Thursday at 11:59 PM EST, and all discussion board replies and assignments are due by Saturday at 11:59 PM EST.

- None of the above

16. **Which description best describes the ON-GROUND mode of instruction?** *

Mark only one oval.

- This mode of instruction require students to meet on Saturdays at either the Longmeadow or Central MA Campus. There are two time slots: 7:30 AM to 12:30 PM and 1:15 PM to 6:15 PM. Discussions will take place in the classroom, and you will experience traditional in-person instruction. Other written assignments are submitted through Canvas. This mode of instruction applies to LAW and Education courses.

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- This mode of instruction is an asynchronous learning experience. This means that you do not need to come to campus for class and can complete all assignments on your own time. Note that initial discussion board posts should be made by Thursday at 11:59 PM EST, and all discussion board replies and assignments are due by Saturday at 11:59 PM EST.

- None of the above
17. Which description best describes the HYBRID mode of instruction? *

Mark only one oval.

☐ This mode of instruction require students to meet on Saturdays at either the Longmeadow or Central MA Campus. There are two time slots: 7:30 AM to 12:30 PM and 1:15 PM to 6:15 PM. Discussions will take place in the classroom, and you will experience traditional in-person instruction. Other written assignments are submitted through Canvas. This mode of instruction applies to LAW and Education courses.

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☐ None of the above

Learning Outcome 5
As a result of participating in SOUL Connect, students will identify their responsibilities as students.

18. When should the first assignment be completed for your credit-bearing course? *

Mark only one oval.

☐ By the session deadline to drop courses
☐ By the session Online and/or One-day start date
☐ By the session deadline to withdraw from courses
☐ By the session deadline to add courses

19. If there are physical textbooks required for my courses, when should I order these textbooks?

☐ Order your books 3 weeks prior to the start of your course. Although you may know what books you need for future sessions, please refrain from purchasing them any earlier than 3-4 weeks before your course as the textbook required may change prior to the start of your course as part of a course improvement.

☑ Order books for all three sessions, at once, at the beginning of the semester to get it over with.

☐ Order your books after the course opens. It is best to wait until the last minute to order books. The first week's assignments won't require book material.

☐ Don't order books, even though books are listed on the syllabus and course schedule. I can get by without a book.

20. How often should I check my Bay Path University email address?

Mark only one oval.

☐ Once a week
☐ Once a month
☐ Once a year
☑ Daily
21. How many times an academic year should I fill out my Free Application for Federal Student Aid (FAFSA)? *

Mark only one oval.

☐ Three times a year
☐ Five times a year
☐ Once a year
☐ Twice a year

New Student Orientation
The American Women's College (TAWC) created an opportunity for our new students to become oriented before starting their courses. The New Student Orientation introduces students to our Peer Mentors, important information related to the online classroom, and the history of Bay Path University and the American Women's College. Students also have the opportunity to ask questions to a Student Services panel, including Advisors and Student Financial Services.

22. Did you attend our New Student Orientation PRIOR to completing SOUL Connect? *

Mark only one oval.

☐ I attended the online Orientation
☐ I attended the on-ground Orientation
☐ I have not attended, but plan to attend Orientation
☐ I am unable to attend Orientation

Preparation

23. After reviewing the Introduction to Knowledge Path section and the Using Knowledge Path resource site, do you feel comfortable navigating a course that utilizes Knowledge Path? Why or why not? *

24. After completing the SOUL Connect course, do you feel prepared to start classes at Bay Path University? Why or why not? *

Student Satisfaction

25. What did you like most about the SOUL Connect course? *
26. **What do you suggest as improvements to the SOUL Connect?** *

_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

27. **What content would have been useful to know but was not covered in the SOUL Connect course?** *

_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

A copy of your responses will be emailed to the address you provided.