ADVISING TEAM
SOUL/KP Cheat Sheet

WHAT ARE THE BENEFITS TO USING KP?

The materials used in KP are Open Educational Resources (OER), which offers a cost-saving alternative to physical books. Materials are offered to students at a low cost.

KP offers adaptive learning. As students move through their course material, KP adapts to how students retain the material and presents the material in the way students learn best!

Students can move past content they already know. By completing Determine Knowledge, students take a pre-quiz to see if they know any of the content in the chapter. Students can move through the sections faster if they already have prerequisite knowledge. If students struggle with a concept as they work through their knowledge map, KP will offer the student additional content for review.

KP provides both students and instructors with data on student performance. The data allows instructors to provide more targeted, individualized feedback to the students. If students are struggling on a KP assignment, instructors can use the data to pinpoint the student’s need areas, and provide additional instruction and support accordingly.

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KP IS NOT WORKING? WHO SHOULD I REACH OUT TO?

1. If students have an issue with KP, they almost always should go to their instructor! Instances in which students should reach out to their instructor include:
   - Something in the learning is out of place.
   - The answer to a question appears to be incorrectly coded (typo).
   - There is contradictory information in the text.
   - The answers students are submitting are marked wrong, but they know the answer is correct. Students need to query the question (refer to video). The instructor would need to determine if the student is correct and give credit.
   - When a student does not finish an assignment and then cannot move on. The instructor should let students know that students need to complete and gain mastery over content before moving on.
   - If students are not seeing their grades updating in Canvas, The instructor needs to sync the grades.

Online support would be contacted only when something flat out is not working or is broken. For example, support would address the situations when questions or learning maps are showing up blank, or the student cannot log in.

When reaching out to Online Support, students must include the following information:
   - Full course code (e.g. ENG124A-Z1)
   - Module week #
   - Knowledge Path assignment and title
   - Detailed description of the issue

Contact information
781-656-5761
onlinesupport@baypath.edu
Helpdesk Ticket

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I AM SPENDING TOO MUCH TIME IN KP. WHAT SHOULD I DO?

Federal Credit Hours

Per Federal regulations, students should spend an estimated 19.5 hours/week per course. Through KP, you may be able to move faster through your coursework.

Skip to Unfamiliar Content

There is an estimated amount of time for each activity. By completing Determine Knowledge first, students are taking a pre-quiz to see if they know any of the content in the chapter. If students answer questions correctly, they could skip content they already know and move onto the course material they don’t know. Students can move through the sections faster if they already have prerequisite knowledge.

Revisit Missed Concepts

Students do NOT need to revisit activities unless KP prompts students to. If students are struggling with a concept later on in the material, KP will offer the student additional content for review.
HOW ARE MY KP ASSIGNMENTS GRADED?

A student's KP grade is calculated by multiplying the student's Knowledge Covered (the number of activities the student completed), the student's Knowledge State (the score the student received in each activity), and the points possible.

Students can earn a total of 300 points for KP assignments, which factors into their final grade. Students’ KP assignments are usually 50 points each week. Depending on the course, the number of points and the number of KP assignments may vary week to week.

WHY CAN'T I GET A 100% ON MY KP ASSIGNMENT?

KP continues to adjust its understanding of a student’s mastery level as a student undertakes more learning and revisions of past learning. For this reason, it will appear as students can never earn a perfect "100%," though students can get very close (99.9).

CAN I PRINT KP MATERIALS?

KP breaks down the course material into smaller, more manageable chunks. There is no current method to print KP material from KP. Instead, we are investigating content management systems that would allow us to produce PDFs for all KP courses. Students then could locate an online print service that will ship a printed copy of the PDF.